MOECO

Terms & Conditions

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Hardware

- Moeco devices must be stored and used in accordance with the user guide – https://docs.moeco.io/devices/global-tracker-mgt1302/index.html;
- End users cannot modify the products or have them modified by a third party without the explicit written consent of Moeco IoT Inc.;
- End user must use the devices disposal guidelines in accordance with the document – https://docs.moeco.io/devices/disposal-recommendations/index.html;

Software

1. **Moeco platform WEB interface:**
   - Supported devices: any desktop or tablet that is able to run actual versions of supported WEB browsers. No special support for tablets or smartphones;
   - Supported OS - any OS that is able to run actual versions of supported WEB browsers. We recommend always using the last stable (LTS) version of your OS;
   - Supported screen resolution: 1920x1080 and higher;
   - Supported desktop browsers - Chrome, Safari, Edge, FireFox, Opera in versions not older than 12 months. We recommend always using the last stable (LTS) version;
   - Network - unrestricted Internet connection with at least 10Mb/s;
   - Additional requirements - any device that is able to run Google Authenticator app in case of 2FA is in use.

2. **Shipment activation mobile app:**
   - Supported devices: any Android / iOS device that supports official Google Play / App Store equipped with a main camera that is able to read QR codes, touchscreen and Bluetooth 4.1 and higher;
   - Network - unrestricted and stable Internet connection with at least 1Mb/s.

Business

- Moeco solutions must be operated only by personnel who have received the appropriate training;
- Contact support@moeco.io to receive product support;
- Please refer to the MSA for the information on what aspects and services the standard solution includes;
- Some services (e.g. Customizations) may require additional cost;
- Pricing & terms subject to change & may be modified as per the timeline and process, outlined in the MSA.